

# Legacy Home Warranty Claim Process

1. Send a copy of your home inspection report to [support@LegacyHomeWarranty.com](mailto:support@LegacyHomeWarranty.com), this is for us to verify that items requesting repair were in working order at time of purchase.
2. Obtain a quote from tradesman (need pictures, description and estimate for work). Most companies will waive the diagnosis fee, if you have them do the work. Legacy will not cover the diagnosis fee, so make sure they will include with repair.
3. Submit pictures and estimate to [support@LegacyHomeWarranty.com](mailto:support@LegacyHomeWarranty.com).
4. Receive email with information about the quote (accepted, need more info, declined, need another estimate, etc).
5. If accepted have work completed and tradesman send the bill via email to [support@LegacyHomeWarranty.com](mailto:support@LegacyHomeWarranty.com) or mail to: PO Box 3881, Dublin, OH 43016. OR you can pay the tradesman and we will send the check to you - with a copy of the paid invoice.

NOTE: Please include the policy number on the bill - THIS IS REQUIRED!